

COVID-19

MD TruCare PA Plan Response to COVID-19

OUR PURPOSE:

The Healthcare Professionals at MD TruCare PA value the health and safety of our patients and staff. To minimize excess exposure in the wake of the current Covid-19 pandemic, the providers at MD TruCare PA will be recommending telemedicine as an alternative to a physical on-site visit with our patients. Our staff will continue business as usual handling your orders, prescriptions, and prior-authorizations, as well as engaging in your care whether you come for a physical appointment or for a telemedicine visit.

OUR PLAN:

We can easily transition your existing follow-up appointment to a telemedicine appointment in the event you have concerns about risk of exposure, or you are not feeling well.

Directions for telemedicine:

1. After your appointment is scheduled, you will receive a text message or a phone call from provider 5 to 10 minutes prior to your appointment time.
2. Please click the link provided and connect with provider.

OUR PROCESS:

If you are experiencing the symptoms below, please call 817-722-6078 or email doctors@mdtrucare.com before your appointment letting us know you are ill and that you wish to convert your physical appointment to a telemedicine appointment. Your copay and coinsurance in many instances will still apply and will be collected at the time of the visit.

YOUR ROLE:

If you present with any of the symptoms;

-Fever, Cough, Sneezing, Runny nose or eyes, feeling ill.

-History of travel to high risk areas.

-Contact with known case of corona virus

- Stay home to avoid exposing others
- Drink a lot of fluids, stay hydrated
- Get plenty of rest, let your body heal
- Separate yourself from other people and animals in your home
- Call ahead before visiting your doctor
- Wear a facemask
- Cover your coughs and sneezes
- Clean your hands often
- Clean high touch surfaces
- Monitor your symptoms

Concerns regarding COVID-19 go to www.cdc.gov